

Employee Assistance Programs

What are they? How can they help?

Definition of an EAP

- An employee assistance program (EAP) is a confidential, prepaid, results-oriented service with resources designed to address everyday problems. These resources include: assessment, referral, and brief sessions with a qualified mental health professional. The EAP is designed to help you and your family members better manage whatever issues come your way and ultimately improve the quality of life at home and at work.
- The EAP is designed to help with any concern or problem affecting your behavioral health, well-being, or even job performance.

Features of an EAP

- One-on-one clinical counseling sessions
 - Four (4) sessions per person per issue, every six months
 - Stress/anxiety
 - Interpersonal relationships
 - Depression
 - Substance abuse
 - Grief/loss
 - And other issues
- Telephone consultations
 - One (1) 30-minute consultation per separate matter
 - Legal assistance
 - Financial guidance
 - Tax planning
 - Retirement planning
 - Unlimited access to the following services
 - Child care referrals
 - Elder care referrals
 - And other issues
- Educational sessions
- Wellness seminars/referrals
 - Diabetes
 - Asthma
 - Weight loss
 - Smoking cessation
 - Pain management
- And other subjects

– Eligibility for our EAP

- Any employee of the city of Fresno and his/her family members is entitled to receive services under the EAP.

– Cost of the EAP

- Services are provided at no cost to the employee or family members.
- The full cost of the services is paid by the city of Fresno.

– Provider for the EAP

- Avante Behavioral Health
- Legally and ethically obligated to maintain the highest standards of confidentiality

– Access to the EAP

- Simply call Avante Behavioral Health at 1-559-261-9053 to speak with a professional service provider
- 24 hours a day, 7 days a week

– Referrals from the EAP

- Should you need help beyond the EAP, referrals may be coordinated if Fresno City Employees Health and Welfare mental health benefits need to be accessed.

– That's our EAP

- 4 free confidential counseling sessions per six months, 8 sessions per year
- Telephonic legal & financial consultation, a 30-minute session per separate matter
- Unlimited child and eldercare referrals